



# SOFTWARE QUALITY ASSURANCE ENGINEER

## About us

GRG India is a leading provider of end-to-end loyalty management services in India. We help large and mid-size companies acquire, engage, retain and influence their customers, employees and channel partners. Our clients include some of India's top brands across BFSI, FMCG, Construction, IT, Agro Chemicals, and Automotive industries.

Following are examples of what we do:

- Design a mechanic loyalty program for a large auto ancillary company, wherein the mechanic gets incentivized every time he influences the vehicle owner to buy original OEM spare parts
- Send promotional offers to customers of large banks to make them use specific banking channels (e.g. Net Banking, Mobile App etc.) or products (e.g. Remittance, Loans etc.)
- Acquire and grow the customer base of a large MNC agro chemical company by using farmer referral programs and instant gratification rewards
- Engage HNI customers of a large real estate company with high-end exclusive benefits, privileges, and rewards
- Assist one of India's top credit card issuing companies to reduce employee attrition and increase sales across multiple sourcing channels

With a reputation that's been built over a decade of providing successful loyalty management solutions, we're now embarking upon a journey of creating highly modular, scalable, and mostly standardized products.

We have recently launched a SaaS product **Let's Buzzz**, an employee engagement platform that helps drive performance and innovation at the workplace. It is a comprehensive product designed to empower business. from accelerating employee engagement to helping appreciate good work and motivating employees to deliver on business objectives.



## Reports to

AVP - Technology

## 3 best things about the job

- Work in a rapidly evolving industry where scalable tech products have a huge impact
- Work in a product environment which provides a greater scope for growth
- Exposure to new technologies and processes

## Responsibilities of the role

- Assist development team with possible test case scenarios in advance (before the development begins)
- Carry out end-to-end testing of the product/modules
- Maintain structured documentation of the test scenarios, test cases, execution reports
- Carry out cross browser and cross platform testing as and when required by the product
- Effectively maintain bugs in defect tracking tools like Bugzilla
- Take part in business requirements gathering and analysis
- Prepare structure status reports as required by the product

## What you will need

- Well versed in the studying of Business Requirements
- Experience in identifying scenarios, preparation of Test Cases
- Knowledge of Execution of Test cases
- Understand the nuances of Cross Browser Design Testing
- Understanding of UI and UX
- Core Competencies in System Testing
- Exposure to Regression Testing & Automation Testing is a plus
- Hands on experience with Bugs tracking tool would be a plus
- Good Documentation and articulation skills
- Good Listening and interpretation skills